

Just a reminder that we have put together this "Shareholder Engagement" Guide. Check it out to help you prepare for this proxy season. It covers these nine topics:

- 1. How to Ensure Those on Your Engagement Team Will Stay the Course
- 2. Most Important Word in Persuasion?
- 3. Practice Your Smile
- 4. How to Handle Unexpected Questions (This is the "Biggie")
- 5. What Should You Say to Investors When There's Nothing Pressing
- 6. How to Land a Meeting with an Investor Who Doesn't Want to Meet
- 7. 7 Tips for the Best Engagement Appearance You Can Pull Off
- 8. One Thing NEVER to Do When Engaging with ISS

9. A Few Things NEVER to Do When Engaging with Institutional Investors

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